

CII body workshop to hone up Gurgaon Police SHOs' skills

Staff Reporter | Gurgaon

In a first of its kind Private-Public Partnership initiative, Business Process Industry Association of India (BPIAI), an affiliated association of Confederation of Indian Industry (CII) has taken a step towards building the skills of SHO's under the recently set up Commiserate System of the Gurgaon Police.

With round the clock timings, high pressure job, multiple reporting authorities and everything on an urgent and important basis, the best skill to be equipped with was "Effective Time Management and this was the entire day's workshop agenda.

This workshop was first of the series on the theme of Personal Effectiveness and had 26 participants of officers of the rank of SHO's and Additional SHO's of Gurgaon.

Speaking about this initiative and the need for this specific training, Gurgaon Police Commissioner Mohinder Lal said, that it's a continued effort by BPIAI towards working closely with the law and enforcement machinery thereby, ensuring improved traffic management in Gurgaon.

The training capsule was tailored perfectly to suit the

present and desired skill sets and taught on how to strike a balance between job pressure coupled with responsibility and accountability.

Alok Narain, VP — Employee Development Group at Quattro who conducted this workshop said, "The idea was to have a training which understood the facts of how an SHO goes about his day.

To understand this, we went to various police stations and spoke to the SHO's about their day as well as work demands. Based on their inputs we designed a module specially to cater to their needs.

The session started with Goal Setting and moved on to Urgent/Important Quadrant and finally closed with creating an Action Plan by each of the participants. This is not the end of it. To check for the impact of the training, we will have a follow up session on the same, once again in this calendar year."

"By being partners is the only way we can bring about a change for the better. The idea of a partnership with Gurgaon police is our way to get involved with the local administration and to do our bit that could

bring about some improvement," said Quattro, Chairman and Managing Director Raman Roy.

DCP (DLF) Sumit Kuhar said, "The outcome will definitely be positive. We expect more similar programmes to be done at regular intervals and follow up sessions to take stock of things at our end. We do also commit an active involvement and participation to make this partnership between BPIAI and us a great success."

Sam Chopra, president of BPIAI said "this is a small step towards ambitious the pan-India initiative that BPIAI wishes to undertake. Based on the success of these sessions, BPIAI plans to have a nationwide roll out of several similar public-private participation initiatives." Rakesh Sharma, EVP Corporate Affairs and Infrastructure Services, Quattro and vice president of BPIAI said, this was the first of the series of training programs planned and there would be more sessions held in the near future.

In fact the planning for another Technical Workshop is already on and we are looking forward to taking this partnership to greater heights.